

E-Retail Market Size & Share Analysis - Growth Trends and Forecast (2026 - 2031)

> ****Industry:**** E-Commerce & Online Retail (Retail)
> ****Source:**** <https://www.mordorintelligence.com/industry-reports/global-e-retail-market>
> ****Scraped Date:**** 2026-09-17

Executive Market Summary

Market Metric	Details
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Base Market Size	USD 4.08 trillion
Projected Forecast (2031)	USD 4.08 trillion
Growth Rate (CAGR)	6.22 %
Largest Market Region	N/A
Fastest-Growing Region	N/A

Market Visualizations & Infographics

![Major players in E-Retail industry](images/chart_2.png)

![E-Retail Market (2026 - 2031)](images/chart_3.png)

![E-Retail Market: Market Share by Product](images/chart_4.png)

![E-Retail Market: Market Share by Platform Type](images/chart_5.png)

![E-Retail Market CAGR (%), Growth Rate by Region](images/chart_6.png)

![E-Retail Market Concentration](images/chart_7.png)

![footer background image](images/chart_10.png)

![Mordor Intelligence on Facebook](images/chart_12.svg)

![Mordor Intelligence on Pinterest](images/chart_14.svg)

![Mordor Intelligence on Instagram](images/chart_15.svg)

![ESOMAR](images/chart_17.png)

![GPTW](images/chart_19.png)

Comprehensive Research Analysis

Overview Points List Flex 49 Share Feature End

Market OverviewStudy Period | 2021 - 2031 |
Market Size (2026) | USD 4.08 Trillion |
Market Size (2031) | USD 5.52 Trillion |
Growth Rate (2026 - 2031) | 6.22 % |
Fastest Growing Market | Middle East and Africa |
Largest Market | Asia Pacific |
Market Concentration | Low |
Major Players*Disclaimer: Major Players sorted in no particular order

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Market Overview

E-Retail Market Analysis by Mordor Intelligence The global e-retail market size is projected to grow from USD 3.84 trillion in 2025 to USD 4.08 trillion in 2026 and reach USD 5.52 trillion by 2031, with a CAGR of 6.22% during 2026-2031. Growth in 2026 reflects normalization after pandemic-driven surges as digital shopping habits become widespread across income levels and regions. Faster checkouts and reduced friction from digital wallets are lowering cart abandonment rates. Mobile-first traffic continues to rise, supported by improved on-device experiences with conversion rates comparable to desktops. Platforms are integrating discovery and shopping through short videos and live commerce, reshaping brand acquisition strategies and increasing creator-led spending. Marketplace scale and omnichannel logistics remain key advantages, with first-party data and store-backed fulfillment driving sustainable growth despite tightening unit economics.

Key Report Takeaways* By product, clothing, footwear, and accessories held 22.88% of the Global E-retail market share in 2025, while food and grocery is forecast to expand at a 13.06% CAGR through 2031.

* By platform type, marketplace platforms accounted for 64.63% of the Global E-retail market share in 2025, while social-commerce platforms recorded the highest projected CAGR at 20.96% through 2031.

* By device, mobile represented 71.55% of the Global E-retail market share in 2025, while connected TV and smart devices are set to grow at a 17.22% CAGR through 2031.

* By geography, Asia-Pacific captured 59.78% of the Global E-retail market share in 2025, while the Middle East & Africa is projected to expand at a 16.60% CAGR over 2026-2031.

Key Market Trends

Market Trends and Insights Drivers Impact Analysis of E-Retail Market* Drivers | (~) % Impact on CAGR Forecast | Geographic Relevance | Impact Timeline |

Widespread smartphone adoption and affordable mobile internet are fueling e-retail growth | +1.8% | Global, with Asia-Pacific and Middle East and Africa leading penetration gains | Medium term (2-4 years) |

Expansion of secure digital payment systems is strengthening consumer trust | +1.5% | Global, China & India UPI/WeChat Pay, Brazil Pix, Middle East and Africa mada / M-Pesa | Short term (≤ 2 years) |

Development of cross-border logistics networks is enabling smoother e-commerce flows | +0.9% | Global, RCEP economies, United States-Mexico-Canada corridor | Medium term (2-4 years) |

Growing preference for convenience and on-demand retail is reshaping shopping behavior | +1.2% | North America and Europe core, spill-over to urban Asia-Pacific and Latin America | Short term (≤ 2 years) |

Live-streaming-driven social commerce is spurring impulse purchases | +1.0% | China, Southeast Asia, India, early adoption in North America | Medium term (2-4 years) |

AI-enabled hyper-personalization in tier-2 and tier-3 cities is enhancing customer engagement | +0.8% | India, Indonesia, Vietnam, Brazil, Nigeria | Long term (≥ 4 years) |

Source: Mordor Intelligence |

Competitive Landscape

Competitive Landscape

The global e-retail market is fragmented globally but shows concentrated leadership in individual countries. No single player holds a dominant global share, though some dominate locally. Key players enhance margins through logistics, payments, and retail media, while social platforms leverage creator economics and native checkout for impulse-driven demand. Omnichannel retailers rely on store-based

fulfillment for same-day and next-day delivery, a challenge for online-only players without significant capital investment. Opportunities remain in embedded finance, recommerce, and SME-focused B2B ordering, as these areas lag consumer channels. Strategic focus now includes checkout and identity management, where compliance and adaptability drive adoption of monetization features.

New entrants scale quickly using capital-light models and regulatory advantages, such as consignment-based cross-border selling that reduces inventory risks. Category specialists address specific challenges like fit, authentication, and delivery issues, minimizing returns and sustaining margins. Compliance costs in regulated markets like Europe favor established players with strong governance and data protection. Investments in anticipatory logistics and AI-driven inventory management aim to reduce delays and improve availability, boosting sales during peak periods. Between 2026 and 2031, market dynamics are expected to shift, with logistics efficiency, first-party data, and media-commerce integration becoming critical.

High customer acquisition costs and adjusted acquisition multiples are driving smaller DTC brands to seek exits or join multi-brand operators. Social commerce platforms are improving trust and safety measures to expand cross-border offerings and reduce fraud. Marketplaces are enhancing seller tools and fee structures to improve selection and service guarantees. Logistics providers are expanding warehousing in key areas to mitigate disruptions and accelerate cross-border parcel handling. Operators with profitable unit economics and robust first-party data are well-positioned to grow their market share as capital flows stabilize.

E-Retail Industry Leaders* Amazon.com Inc.

* Alibaba Group (incl. Taobao & Tmall)

* JD.com Inc.

* Walmart Inc.

* eBay Inc.

* *Disclaimer: Major Players sorted in no particular order

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Component Component 3 Scope Of The Report Bottom

Global E-Retail Market Report ScopeThe Global E-Retail industry encompasses online retail platforms and digital commerce channels serving consumers worldwide. The market is segmented by product categories (home appliances & electronics, clothing & accessories, food & personal care, furniture & décor, others), platform type (marketplace platforms, D2C brand stores, omnichannel e-stores, subscription/flash-sales, social-commerce), device (mobile, desktop & tablet, connected TV & smart devices, others), and geography (North America, South America, Europe, Asia-Pacific, Middle East & Africa). The report identifies market drivers (smartphone adoption, secure payments, logistics expansion, convenience demand, social-commerce, AI personalization) and restraints (cybersecurity concerns, rural delivery costs, carbon-footprint regulations, cookieless ad targeting). It examines the regulatory landscape, technological advancements, supply-chain dynamics, and competitive intensity using Porter's Five Forces. The study provides market size and value (USD) forecasts for all segments, along with company profiles, strategic moves, and opportunities such as embedded finance, BNPL monetization, and circular-commerce platforms.

By ProductHome Appliances & Electronics |
Clothing, Footwear & Accessories |
Food & Personal Care |
Furniture & Home Décor |

Other Products |

Segmentation Accordion Item

By GeographyNorth America | Canada |
| United States |
| Mexico |
South America | Brazil |
| Peru |
| Chile |
| Argentina |
| Rest of South America |
Europe | United Kingdom |
| Germany |
| France |
| Spain |
| Italy |
| BENELUX (Belgium, Netherlands, Luxembourg) |
| NORDICS (Denmark, Finland, Iceland, Norway, Sweden) |
| Rest of Europe |
Asia-Pacific | India |
| China |
| Japan |
| Australia |
| South Korea |
| South-East Asia (SG, MY, TH, ID, VN, PH) |
| Rest of Asia-Pacific |
Middle East & Africa | United Arab Emirates |
| Saudi Arabia |
| South Africa |
| Nigeria |
| Rest of Middle East & Africa |

Frequently Asked Questions

What is the current size and growth outlook of the global e-retail market?

The global e-retail market size is USD 4.08 trillion in 2026 and is projected to reach USD 5.52 trillion by 2031 at a 6.22% CAGR, reflecting normalized but durable expansion across regions.

Which product categories lead and which are growing fastest in global e-retail?

Clothing, footwear, and accessories led with 22.88% share in 2025, while food and grocery is the fastest-growing category at a 13.06% CAGR through 2031, driven by quick-commerce and omnichannel fulfillment.

Which platforms and devices are shaping buying behavior in global e-retail?

Marketplaces held 64.63% share in 2025, social-commerce platforms are growing fastest at 20.96% CAGR, mobile accounted for 71.55% of transactions, and connected TV is the fastest-rising device segment at 17.22% CAGR through 2031.

Which regions lead global e-retail and where is growth strongest?

Asia-Pacific held 59.78% of 2025 value and the Middle East & Africa is the fastest-growing region at 16.60% CAGR over 2026-2031 due to digital payments expansion and logistics investment.

What are the top operational challenges facing e-retailers?

The most cited challenges are cybersecurity and privacy compliance, high last-mile costs in rural areas, sustainability-driven returns policies, and reduced ad-targeting accuracy in a cookieless environment.

How are retailers adapting to privacy changes and rising acquisition costs?

Retailers are investing in first-party data, retail media, checkout extensibility, and loyalty ecosystems to maintain addressability and to prove incrementality as third-party cookies phase out.